

# Enjoy eBooks & audiobooks on your mobile device

Download eBooks and audiobooks directly to your mobile device with the free OverDrive® Media Console™ app.

Available for:	EPUB eBooks	MP3 Audiobooks
• Android™	✓	✓
• BlackBerry®	✓	✓
• iPhone®/iPad®/iPod touch®	✓	✓
• Windows® Phone 7	✓	✓

## 1 Install the mobile app from...

- Any OverDrive-powered site
- Apple® App Store™
- Android Market
- Mobihand™ / AppWorld™
- Windows® Marketplace

## 2 Authorize

In OverDrive Media Console:

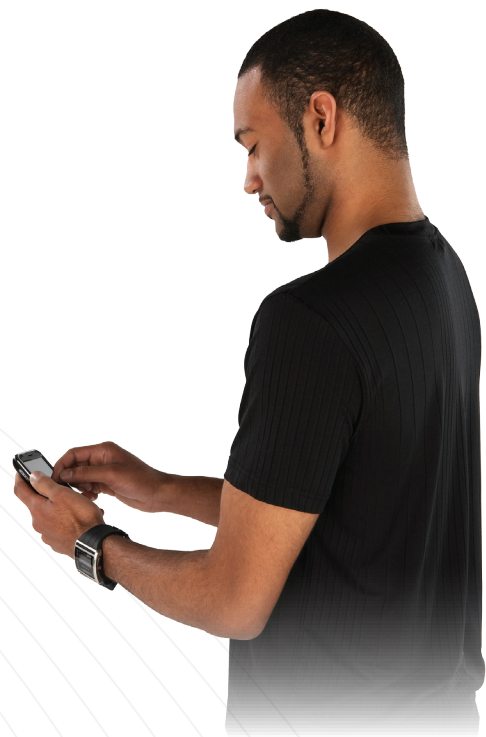
1. Go to the app settings and find the authorize section.
2. Enter your Adobe® ID and password.  
If you do not have an Adobe ID...
  - Select 'Register at Adobe.com'.
  - Follow the instructions to sign up for an Adobe ID.
  - In OverDrive Media Console, go back to the App Settings.
  - Enter the email address and password for your new Adobe account.
3. Tap 'Authorize'.

## 3 Visit your library's Virtual Branch

Use the 'Get Books' option in the app, and search for a library by name or zip code.

- Browse for a title
- Check out with your information.
- Download the title (the app will automatically open).

## 4 Enjoy on your device.



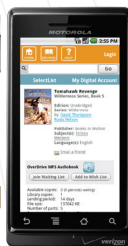
Windows® Phone 7



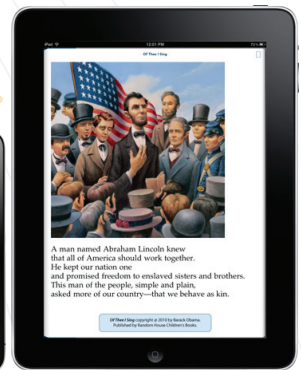
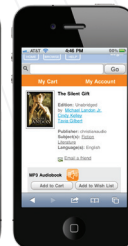
BlackBerry®



Android™



Apple®





# Enjoy eBooks on your eBook Reader

eBooks can be transferred from a computer (Windows® or Mac®) to an eBook reader using Adobe® Digital Editions.

Compatible eBook readers: [www.overdrive.com/resources/drc](http://www.overdrive.com/resources/drc)

Sony Reader®

NOOK™ / NOOKcolor™

Kobo™ eReader

and more

## 1 Install software.

1. Adobe Digital Editions:  
[www.adobe.com/products/digitaleditions](http://www.adobe.com/products/digitaleditions)
2. Required software for your device (Example: Sony Readers require the 'Reader Library Software').

## 2 Authorize software.

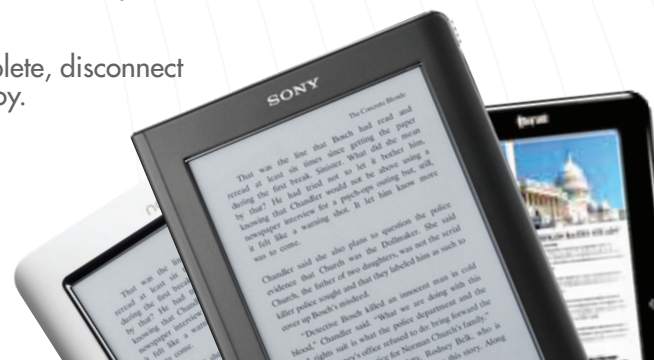
1. Open Adobe Digital Editions.  
The 'Setup Assistant' dialog box is displayed.
2. Click 'Continue'.  
The 'Activation' screen is displayed.
3. Under 'Authorize Computer', enter the email address and password for your Adobe ID.  
If you do not have an Adobe ID, click 'get an Adobe ID online'.
  - Follow the instructions to sign up for an Adobe ID.
  - Return to the Activation screen.
  - Enter the email address and password for your Adobe account.
4. Click 'Activate'.
5. Click 'Finish' to close the 'Setup Assistant' dialog box.

## 3 Visit your library's Virtual Branch.

1. Browse for a title.
2. Check out with your information.
3. Download the title.

## 4 Transfer to your eBook reader.

1. When you download your title, Adobe Digital Editions opens automatically.
2. Connect the eBook reader to your computer, and follow the prompts to authorize your device. Use the same Adobe ID as entered in Step 2. When complete, link for your reader should display under 'Bookshelves'.
3. Drag and drop the Adobe eBook to your eBook reader (under 'Bookshelves').
4. When the transfer is complete, disconnect the eBook reader and enjoy.





# Frequently Asked OverDrive Questions

(adapted from Hedberg PL materials and SCLS [Tech Bits](#) blog)

## What is OverDrive?!

- Make sure they have a valid library card (not expired!) and PIN if required
- OverDrive handout (<http://overdrivefaq.pbworks.com/f/ebook-how-to.pdf>)
- MyHelp is good for showing the software for formats, devices, and steps to download
- Not able to download from library's computers
- How to find the WPLC support email link
- Apple and Android apps are available to download EPUB and MP3s directly (use the Android app for Kindle Fire)
- No renewals for books, but there is a new 21-day loan for EPUB/PDF

## Comparison shopping

Thanks to the [Tech Bits blog entry](#) from South Central Library System for these tips

This recent [CNET article](#) is a nice place to begin. It compares ereaders and reviews some of the main differences in features between ereaders (reader vs. tablet, size of screen and weight, e-ink or color LCD, wireless options, apps vs. hardware, and whether you can check out e-books from the library). It is an excellent way to become familiar with some of the features and choices available, and the article contains lots of links to product reviews (which contain not only the CNET Editors' Rating, but in many cases also include User Ratings).

[The 2012 Best eBook Reader Comparisons and Reviews](#) lists 13 ereaders and compares features. Everything from ratings on design and memory/battery life to details on size, weight, screen type, document formats, and more! There is also an "ereader configurator" option when you first arrive at the site which asks you questions and recommends some popular ereaders based on your answers.

[OverDrive's Digital Library Blog](#) tags posts in categories. One of these categories is "[ebook readers](#)" and includes device reviews by OverDrive.

OverDrive's [list of compatible devices](#) includes details about which file types are compatible or incompatible with each of the listed devices, and links to each device's product page, support page, and price on Google search.

## New e-reader and how do I use it/use it with OverDrive

- <http://overdrivefaq.pbworks.com/f/ebook-how-to.pdf>
- For Nook, this video is good: <http://beingruth.com/tutorial-library-books-nook-overdrive/>
- [Where can I find OverDrive "how to" videos?](#) (a Tech Bits post)
  - [SCLS's YouTube Channel](#). OverDrive videos are under "SCLS Tutorials" on the right-hand side and include a video on transferring ebooks to ereaders and an iPad OverDrive tutorial.
  - [BadgerLearn](#), a collaborative learning space where library staff can use existing resources and share new resources they develop with the greater community. Just do a search in the upper right for "OverDrive" (or "OverDrive" and whatever device you need information about), or try the [Advanced Search](#). Has your library created helpsheets or screencasts? Add them to the BadgerLearn project!

- [OverDrive's YouTube channel](#). Under username "DigitalBookDownloads", OverDrive has [uploaded videos](#) and tagged videos created by other users as "[favorites](#)."

### Troubleshooting

- EPUBs and PDFs can be returned early through Adobe Digital Editions on a computer, or through OverDrive Media Console on a portable device. WMA and MP3s \*can't\* be returned early.
- OverDrive can merge old library card numbers with new numbers (send to WPLC support email)
- Be careful to choose the right format for your computer or device-- the Kindle link is easy to hit instead of EPUB for instance
- Sometimes the link to Amazon for a Kindle book gives a dreaded 404-error. This can be reported to OverDrive (use the WPLC support email) or to Amazon
- Too many downloads error: send to WPLC support email, BUT if patron has downloaded any parts for the title at all, further parts may be downloaded using OverDrive Media Console rather than returning to the website, by highlighting the title and then clicking the 'Download' button. Then select any further parts to download.
  1. Open the OverDrive Media Console.
  2. Right-Click the title of the book, and select 'Download'.
  3. In the 'Download' dialog box, choose which part(s) you would like to download by placing a checkmark next to the desired part(s), then click the 'OK' button.
- Apple devices will not play WMA audiobooks without first being downloaded to a PC first (not a Mac, and not directly to the device), then transferring to the device via OverDrive Media Console.
- Downloading Kindles is a 2-step process: check it out to WPLC account, and click on "Get for Kindle" which sends patron to Amazon; have to log in there with that account.
- Not all publishers offer their catalogs for libraries or in all formats-- we are always happy to see if any particular title is available to libraries in the format patron is looking for (use the WPLC support email for now)
- Timing is critical: patron has 72 hours from when the notification email was sent (consider if it was in the middle of the night), and 30 minutes to move title from their cart to checkout. We urge people to take care of both steps promptly so they won't lose their holds.
- Make sure the date, time, and time zone are set correctly on their device.
- [See also the Tech Bits post for December 20, 2011](#)

### Other ideas

- Make tip sheets for specific devices that you can hand out: iPad/Pod/Phone, Nook, Kindle
- Display OverDrive handout or other resources to promote the collection (<http://overdrivefaq.pbworks.com/f/ebook-how-to.pdf> and <http://overdrive.com/Resources/PartnerServices/MarketingOutreach/>)

## How can I return a book early?

Some people don't understand that it's not necessary to return titles; after the checkout period expires, the file is automatically checked back in. No need to do anything. A copy of the ebook will remain on your computer and any device if you have transferred it. The copy will not open or play after the checkout period ends. You can delete the copy just like you would delete a file from your computer. **That said, you can return some formats early.** With the Kindle on the scene, this seems like a good time to review the rules for the different formats.

**WMA (audiobooks): NO.** Because of licensing agreements with publishers, WMA formats cannot be returned early

**MP3 (audiobooks): NO.** Cannot be returned early at this time, though this might change

**PDF: YES through Adobe Digital Editions; NO from portable device**

**KINDLE: YES.** *If the recipient is finished with the loaned book and wishes to return it, they can do so from the Your Orders section of Manage Your Kindle. Here's how:*

1. Click the "+" symbol next to the loaned title.
2. Click the **Delete this Title** button.
3. Click Yes in the pop-over window to confirm the return.

FYI more about Kindle, this page is pretty useful, [http://www.amazon.com/gp/help/customer/display.html/ref=hp\\_200549320\\_faq?nodeId=200549320&#faq](http://www.amazon.com/gp/help/customer/display.html/ref=hp_200549320_faq?nodeId=200549320&#faq)

**EPUB: Yes.** EPUB ebooks can be returned using OverDrive Media Console v2.3 (or newer) for Android, BlackBerry, and iPhone/iPad.

*How do I return EPUB eBooks using OverDrive Media Console?* from: <http://overdrive.com/software/omc/faq.aspx#question-04b>

*On Android...*

*On the Library screen, tap and hold the eBook you want to return.*

*The title menu is displayed.*

*Tap 'Delete' to display the return options.*

*Tap 'Return and Delete'.*

*The eBook is returned and deleted.*

*On BlackBerry...*

*Select the eBook you want to delete.*

*Select Menu > Delete to display the return options.*

*Select 'Return and Delete'.*

*The title is returned and deleted.*

*On iPhone/iPad...*

*On the Library screen, swipe across the eBook you want to delete.*

*A 'Delete' button is displayed next to the title.*

*Tap 'Delete' to display the return options.*

*Tap 'Return and Delete'.*

*The eBook is returned and deleted.*

*On Windows Phone 7...*

*On the Library screen, swipe across the eBook you want to delete.*

*A 'Delete' button is displayed next to the title.*

*Tap 'Delete' to display the return options.*

*Tap 'Return and Delete'.*

*The eBook is returned and deleted.*

*Tap and hold a title to show the context menu.*

*Select 'delete' to display the return options if the selected title is not expired.*

*Select 'return and delete'.*

*The title is returned and deleted.*